

VDN AWH SERIES TECHNICAL ALERT!

Plantronics has discontinued the **AWH** series wireless headset, which supported Avaya Digital Series Phones 7400, 8400, 6400, and 2400 and Avaya IP Series Phones 1600, 4600, 5600, and 9600.

The **AWH series** wireless headset built-in feature allowed the user to accept and terminate calls when away from the phone without the HL10 Lifter sitting on the phone. To enjoy this same technical application without placing the HL10 Lifter on the phone, you now need the proper cable. Going forward, when you buy the Plantronics CS55, CS70N, CS351N, and CS361N, you will need a specific cable for your phone to accept calls when away from the desk, and you can always use the HL10 Lifter if preferred.

PHONES USING APV6A-83681-01

<u>Avaya Phone Type:</u>	<u>Cable Needed:</u>
1408 Digital	APV6A – 83681-01
1416 Digital	APV6A – 83681-01
1608 IP Phone	APV6A – 83681-01
1616 IP Phone	APV6A – 83681-01
2410 Digital Phone	APV6A – 83681-01
4630 IP Phone	APV6A – 83681-01
5410 Digital Phone	APV6A – 83681-01
6416D+M Digital Phone	APV6A – 83681-01
6424D+M Digital Phone	APV6A – 83681-01
9620 IP Phone	APV6A – 83681-01
9630 IP Phone	APV6A – 83681-01
9640 IP Phone	APV6A – 83681-01
9650 IP Phone	APV6A – 83681-01
9670 IP Phone	APV6A – 83681-01

PHONES USING APV6B-83682-01

<u>Avaya Phone Type:</u>	<u>Cable Needed:</u>
2420 Digital Phone	APV6B – 83682-01
4610SW IP Phone	APV6B – 83682-01
4620SW IP Phone	APV6B – 83682-01
4621SW IP Phone	APV6B – 83682-01
4622SW IP Phone	APV6B – 83682-01
4630SW IP Phone	APV6B – 83682-01
5420 Digital Phone	APV6B – 83682-01
5610 IP Phone	APV6B – 83682-01
5620 IP Phone	APV6B – 83682-01

There is not a cable that supports the 7400 and 8400 Series phones; these phones will need to use the HL10 Lifter for remote call activity.

The combination of the CS type headset and the cable results in the same price you have been paying for the AWH series. We now need to identify your phone type so that we may provide you with the correct cable to support your phone. Please contact your VDN Representative for more information.

SUMMARY OF AVAYA TO PLANTRONICS TRANSITION FOR NA - UPDATE JULY 15, 2010

In February 2010, Avaya began its transition from delivering Avaya-branded headsets manufactured by Plantronics to requiring customers to purchase directly from Plantronics' distributors and business partners the Plantronics-branded headsets designed for Avaya telephony solutions. The exception to this global transition is Avaya Germany that continues to purchase headsets directly from Plantronics.

The **Avaya to Plantronics Headsets Transition Guide for NA** that follows details the transition from a) the original Avaya material codes, material descriptions and equivalent Plantronics product name, part number and last order date, to b) the Plantronics replacement product name and new Plantronics part number.

As of **June 28, 2010**, the transition has been completed for most Avaya-branded headsets. All Avaya-branded corded headsets have transitioned to the Plantronics-branded SupraPlus, EncorePro and TriStar. Avaya-branded wireless headsets have transitioned to the Plantronics-branded CS Series - with the exception of the ABT35+ to be replaced by the Voyager 510 after a last order date of 11/30/10. For Avaya-branded USB headsets, the AWH55 USB will be replaced by the CS50 USB after a last order date of 11/30/10.

The **Guide to Plantronics EHS Adapters & Cables for Avaya Phones** that follows the Transition Guide below provides the Plantronics adapters and cables required for each Avaya phone.

As of **July 12, 2010**, the adapters and cables required for each Avaya phone model have new Plantronics part numbers.

EHS adapters required for call control with the CS Series and Savi Series are listed by name and new Plantronics part number for each Avaya phone model:

- CS Series: APV6A (shipping) and APV6B (available 8/1/2010)
- Savi Series: APV62 (available 8/1/2010) and APV65 (available 8/1/2010)

The **cables required for the H-Top Series** are also listed by name and new Plantronics part number for each Avaya phone model :

- HIC and HIS (shipping)
- HIP (shipping under old part number; new part number available 9/6/2010)
- Ring Detection (shipping)
- M12LUCM (shipping)
- 8400 SOTA (shipping)

AVAYA TO PLANTRONICS HEADSET TRANSITION GUIDE FOR NORTH AMERICA - UPDATE JULY 15, 2010



Original Avaya Material Code	Original Avaya Material Description	Original Plantronics Product Name	Original Plantronics Part #	Last Order Date	Plantronics Replacement Product <i>**See Guide to Avaya EHS Cables & Adapters</i>	New Plantronics Part #
CORDED HEADSETS						
SupraElite						
700343718	HDST - SUPRA ELITE MON VT (AH450)	AH450	67488-01	Completed	SUPRAPLUS MON VT HW251	64336-31
700343734	HDST - SUPRA ELITE BI VT (AH460)	AH460	67490-01	Completed	SUPRAPLUS BI VT HW261	64337-31
700343726	HDST - SUPRA ELITE MON NC (AH450N)	AH450N	67489-01	Completed	SUPRAPLUS MON NC HW251N	64338-31
700343742	HDST - SUPRA ELITE BI NC (AH460N)	AH460N	67491-01	Completed	SUPRAPLUS BI NC HW261N	64339-31
SupraElite Wideband						
700453012	HDST WBAND2 MONRL AW450N	AW450N	72463-03	Completed	SUPRAPLUS MON NC HW251N	64338-31
700453020	HDST WBAND2 BINRL AW460N	AW460N	72464-03	Completed	SUPRAPLUS BI NC HW261N	64339-31
EncoreElite						
700470578	ENCORE ELITE MONAURAL	AH390N	81367-01	Completed	ENCOREPRO MONAURAL NC HW291	78712-01
700470586	ENCORE ELITE BINAURAL	AH400N	81368-01	Completed	ENCOREPRO BINAURAL NC HW301N	78714-01
Tri-Star						
408020758	TRI STAR HEADPIECE NOISE CANCL STANDARD	TRISTAR ULTRA NC	49110-01	Completed	TRISTAR H81N HEADSET	40203-01

AVAYA TO PLANTRONICS HEADSET TRANSITION GUIDE FOR NORTH AMERICA - UPDATE JULY 15, 2010



Original Avaya Material Code	Original Avaya Material Description	Original Plantronics Product Name	Original Plantronics Part #	Last Order Date	Plantronics Replacement Product **See Guide to Avaya EHS Cables & Adapters	New Plantronics Part #
WIRELESS HEADSETS						
ABT-35x Bluetooth						
700428170	ABT-35S+ BLUETOOTH HEADSET W/HSC	ABT35+	72835-02	11/30/2010	ABT35+ (to be replaced by Voyager 510S)	72835-02
AWH 54/55/65/75						
700373301	HDST AWH-54 WIRELESS HDST W/O HSC	AWH-54	69514-02	6/25/2010	CS50 plus required Cable**	63120-20
700428204	AWH-55+ WRLS HEADSET W/HSC	AWH-55+	63120-22	6/25/2010	CS50 plus required Cable**	63120-20
700446313	AWH75N EXEC WRLS HEADSET W/HSC	AWH75N	77306-01	6/25/2010	CS70N plus required Cable**	70450-06
SupraElite						
700420276	SUPRAELITE MONRL NC WRLS	AWH450N	72236-04	6/25/2010	CS351N plus required Cable**	70510-06
700420300	SUPRAELITE BINRL NC WRLS	AWH460N	72235-01	6/25/2010	CS361N plus required Cable**	70520-06
USB/PC HEADSETS						
700438534	ABT 35 USB HEADSET	ABT35-USB	72830-30	Completed	510-USB,US, VOYAGER HEADSET,W/BUA 100 ADAPTER	72830-01
700373335	HDST AWH-55 USB WIRELESS HEADSET	AWH-55-USB	67000-11	11/30/2010	CS50-USB	67000-10
700414139	HEADSET QD-USB ADAPTER RHS	DA55 USB ADAPTER	66251-02	Completed	DA55 USB ADAPTER	63725-03
CABLES AND ADAPTERS						
700304058	HEADSET ADPTR 8400 ONE TOUCH	8400 SOTA	65672-01	Completed	8400 SOTA	65672-41
700414147	HEADSET MOD BASE UNIT KS23822L26 RHS	M12LUCM,AMP,AVAYA	61642-03	Completed	M12LUCM, AMP, AVAYA	61642-43
700409881	HIS HEADSET CBL FOR 1600/9600 PHONES	HIS, AVAYA, ADAPTER CABLE	72442-01	6/7/2010	HIS ADAPTER CABLE**	72442-41
700414089	HEADSET HIC CORD	HIC-1 CE2001,ADAPTER CABLE,PACKED (700 414 089)	49323-04	6/7/2010	HIC-1 CE2001,ADAPTER CABLE**	49323-44
700414121	HEADSET HIP QD CORD- 4606/16/24/30 RHS	HIP,ADAPTER CABLE,PACKED,(700 414 121)	61804-03	9/6/2010	HIP ADAPTER CABLE, PACKED	61804-43
700414154	HEADSET Y TRAINING CBL RHS	KIT,Y-ADAPTER TRAINER	62011-02	Completed	SPARE,KIT,Y-ADAPTER TRAINER	27019-03
407721034	CALLMR V/VI HEADSET ADAPTER CORD	ASSY AMP MOD ADAP SPR	42553-01	Completed	CABLE ASSY,AMP/QD,MOD.ADAP.SPARE	26716-01
406445601	HEADSET PRONG BASE UNIT	KS23822-L1,AMP	49348-01	Completed	P10,AMP	29362-01
700414105	HEADSET LIFTER HL-10 RHS	HL10,HANDSET LIFTER,AVAYA	61975-02	Completed	HL10 HANDSET LIFTER W/ACCESSORY KIT	60961-32
700328313	HEADSET CABLE 2.5mm FOR WRLS PHONES	CABLE ASSY,2.5MM TO QD,AVAYA,SPARE	66527-01	Completed	SPARE,CABLE ASSY,2.5MM QD	64279-02
408012466	HEADSET SWITCHING BASE UNIT KS23822L61	KS23822-L61,AMP,SWITCHER II	49378-01	Completed	MX10 AMPLIFIER	43404-01
406741900	HEADSET MDLR BASE UNIT W/O 115V AC	KS23822-L12,AMP	49176-01	9/6/2010	M22 AMP English	43596-40
Not Previously Carried by Avaya						
		SPARE, U10P-SHROUD, TENOVIS	35239-01	Completed	SPARE HOOKSWITCH ASSEMBLY	35239-41
		MIP-1, ADAPTER CABLE, PACKED	64165-01	Completed	MIP-1, ADAPTER CABLE, PACKED	64165-41
		SPARE, HOOKSWITCH ASSY, AVAYA	48590-01	Completed	SPARE HOOKSWITCH ASSEMBLY	48590-41
		KIT, CABLE ADAPTER M12LUCM	61639-01	Completed	KIT, CABLE ADAPTER M12LUCM	61639-41
New from Plantronics					APV-62**	38734-01
					APV-65**	38633-01
					APV-6A**	83681-01
					APV-6B**	83682-01

GUIDE TO PLANTRONICS EHS ADAPTERS & CABLES FOR AVAYA PHONES - UPDATE JULY 15, 2010



Avaya Phone Model #	Avaya Wireless Headset Cable Previously Shipped In-the-Box & No Longer Required	Plantronics CS Series EHS Adapter Required for Avaya		Plantronics Savi Series EHS Adapter Required for Avaya		Plantronics H-Top Series Adapter Required for Avaya	
		Product Name	New Part #	Product Name	New Part #	Product Name	Part #
AVAYA PHONES							
1408	None	APV6A	83681-01	APV-62	38734-01	HIC	49323-44
1416	None	APV6A	83681-01	APV-62	38734-01	HIC	49323-44
1608**	9600 Cord	APV6A	83681-01	APV-62	38734-01	HIS	72442-41
1616**	9600 Cord	APV6A	83681-01	APV-62	38734-01	HIS	72442-41
2410**	None	APV6A	83681-01	APV-62	38734-01	HIC	49323-44
2420	EU24/ADJ	APV6B	83682-01	APV-65	38633-01	HIC	49323-44
4424D+	None	None	None	None	None	HIP	61804-03
4606	None	None	None	None	None	HIP	61804-03
4610	EU24/ADJ	APV6B	83682-01	APV-65	38633-01	HIC	49323-44
4610SW	EU24/ADJ	APV6B	83682-01	APV-65	38633-01	HIC	49323-44
4612	None	None	None	None	None	HIP	61804-03
4620	EU24/ADJ	APV6B	83682-01	APV-65	38633-01	HIC	49323-44
4620SW	EU24/ADJ	APV6B	83682-01	APV-65	38633-01	HIC	49323-44
4621SW	EU24/ADJ	APV6B	83682-01	APV-65	38633-01	HIC	49323-44
4622SW	EU24/ADJ	APV6B	83682-01	APV-65	38633-01	HIC	49323-44
4625SW	EU24/ADJ	APV6B	83682-01	APV-65	38633-01	HIC	49323-44
4630**	None	APV6A	83681-01	APV-62	38734-01	HIC	49323-44
4630SW	EU24/ADJ	APV6B	83682-01	APV-65	38633-01	HIC	49323-44
5410**	None	APV6A	83681-01	APV-62	38734-01	HIC	49323-44
5420	EU24/ADJ	APV6B	83682-01	APV-65	38633-01	HIC	49323-44
5610	EU24/ADJ	APV6B	83682-01	APV-65	38633-01	HIC	49323-44
5620	EU24/ADJ	APV6B	83682-01	APV-65	38633-01	HIC	49323-44
5621	None	None	None	None	None	HIC	49323-44
6416D+M**	D+M Cord	APV6A	83681-01	APV-62	38734-01	HIC	49323-44
6424D+M**	D+M Cord	APV6A	83681-01	APV-62	38734-01	HIC	49323-44
9620**	9600 Cord	APV6A	83681-01	APV-62	38734-01	HIS	72442-41
9630**	9600 Cord	APV6A	83681-01	APV-62	38734-01	HIS	72442-41
9640**	9600 Cord	APV6A	83681-01	APV-62	38734-01	HIS	72442-41
9650**	9600 Cord	APV6A	83681-01	APV-62	38734-01	HIS	72442-41
9670**	9600 Cord	APV6A	83681-01	APV-62	38734-01	HIS	72442-41
Callmaster I Corded	None	None	None	None	None	P-10	29362-01
Callmaster I Wireless	None	None	None	None	None	PJ-327	18709-01
Callmaster II Corded	None	None	None	None	None	P-10	29362-01
Callmaster II Wireless	None	None	None	None	None	PJ-327	18709-01
Callmaster III Corded	None	None	None	None	None	P-10	29362-01
Callmaster III Wireless	None	None	None	None	None	PJ-327	18709-01
Callmaster IV Corded	None	None	None	None	None	P-10	29362-01
Callmaster IV Wireless	None	None	None	None	None	PJ-327	18709-01

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		Product Name	New Part #	Product Name	New Part #	Product Name	Part #	
Callmaster V Corded	None	None	None	None	None	QD to MOD Cable	26716-01	
Callmaster V Wireless	None	None	None	None	None	None	None	
Callmaster VI Corded	None	None	None	None	None	QD to MOD Cable	26716-01	
Callmaster VI Wireless	None	None	None	None	None	None	None	
Console 302A Corded	None	None	None	None	None	P-10	29362-01	
Console 302A Wireless	None	None	None	None	None	PJ-327	18709-01	
Console 302B Corded	None	None	None	None	None	P-10	29362-01	
Console 302B Wireless	None	None	None	None	None	PJ-327	18709-01	
Console 302C Corded	None	None	None	None	None	P-10	29362-01	
Console 302C Wireless	None	None	None	None	None	PJ-327	18709-01	
Console 302D Corded	None	None	None	None	None	HIC	49323-44	
Console 302D Wireless	None	None	None	None	None	None	None	
ADDITIONAL REQUIREMENTS								
**							Ring Detector	75010-01