

Avaya and Enabling Technologies

Providing Messaging Solutions

As companies grow and change, so do their messaging needs. How can companies assess their current messaging architecture and update it as necessary?

An Innovator-level member in Avaya's DeveloperConnection program, Enabling Technologies Corp. helps companies meet their messaging needs with its turnkey solutions. Enabling can implement brand new networks or combine new products with the existing infrastructure, leveraging the company's investments.

The solutions are designed to work with Avaya Modular Messaging, Message Networking, Octel® Message Servers and all services that network data and telephony messaging architectures.

Services and Solutions

Enabling Technologies provides consulting services and product solutions for the following:

- **Unified Messaging** – Leveraging the MS Exchange or Lotus Domino messaging environment, Avaya Unified Messenger delivers a substantially lower cost of ownership while offering end users a powerful tool for managing voice, e-mail and fax messages. Enabling Technologies certified technical engineers are available to install, implement, troubleshoot and/or upgrade Avaya Unified Messenger/MMA.

- **Modular Messaging** – Avaya's Modular Messaging combines world-class messaging technology with industry standards to support a cost-effective and flexible approach to maximizing an organization's current and future messaging system

investments. Enabling Technologies is one of two companies nationwide authorized to provide service and support for the new Modular Messaging for Lotus Notes. The new MMA platform is perfect for layering on an organization's

current system, allowing it to deploy Avaya Modular Messaging in its network environment without having to change the current voice and data infrastructure.

- **Message Networking** – Using Avaya Message Networking with the Avaya S3210 Server allows organizations to communicate with virtually any other messaging system in their network using a host of established networking protocols, including the industry standard SMTP-MIME.
- **Octel Message Servers** – Octel 200/250/300/350 message servers allow users to quickly and easily retrieve, organize and respond to voice and fax messages, so they can stay connected whether they are in the office, traveling or working from home. If an organization already has a substantial investment in an Octel voice messaging server, Enabling can help leverage that investment by providing new enhancements to the existing system.

System Requirements

While Enabling's core technical expertise is in the area of Microsoft Exchange and Lotus Notes Domino, the company also handles other telephony/data networks.



ABOUT ENABLING TECHNOLOGIES

Founded in 1992, Enabling Technologies Corp. is an IT consulting practice specializing in Microsoft's Exchange/Lotus Domino and Octel messaging architectures. Services include implementations, migrations and outsourcing for commercial and government clients in the United States, Canada and the EMEA (Europe, Middle East and Asian countries). Enabling complements its messaging consulting practice with a number of "best in breed" applications to leverage customers' existing infrastructure, including Unified Messaging, Speech Enabled Access to Outlook, e-Mail/IM Archiving and Monitoring, as well as Anti-Spam software. Enabling's team of messaging specialists works with commercial and government clients throughout the world to optimize the full potential of Microsoft Exchange/Lotus Notes technology.

While most firms specialize in either data or voice technology, Enabling differs in that its technical staff is on the cutting edge of both data and voice. Every member of Enabling's technical team is certified to install and troubleshoot the applications that the company sells and supports. Enabling's around-the-clock help desk makes sure clients experience minimal disruption to their business operations.

Enabling's headquarters are located in Glen Arm, Maryland, minutes away from downtown Baltimore. Six satellite offices are located in California, New York, Nevada, Oregon, Toronto and London.

Enabling Technologies is the first Gold Avaya BusinessPartner that specializes in solely the Messaging Applications. The company is currently underway to becoming the first Platinum messaging BusinessPartner.

For more information, visit www.enablingtechcorp.com.

ABOUT AVAYA

Avaya enables businesses to achieve superior results by designing, building and managing their communications networks. Over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, rely on Avaya solutions and services to enhance value, improve productivity and gain competitive advantage.

Focused on enterprises large to small, Avaya is a world leader in secure and reliable IP telephony systems, communications software applications and full life-cycle services. Driving the convergence of voice and data communications with business applications — and distinguished by comprehensive worldwide services — Avaya helps customers leverage existing and new networks to unlock value and enhance business performance.

For more information about Avaya, visit www.avaya.com.

ABOUT DEVCONNECT

The Developer*Connection* Program (DevConnect) is a comprehensive set of innovative sales, support, marketing and services programs through which Avaya works with members to develop and promote their products and solutions that interoperate with Avaya solutions.

For more information, visit DevConnect at www.devconnectprogram.com.